Good Dirt Collective

Wholesale Terms & Conditions

Thank you for partnering with Good Dirt Collective. Every purchase supports meaningful employment, mentorship, and life-skills training for young women impacted by foster care. We appreciate your partnership and are committed to providing high-quality, handcrafted products for your customers.

1. Wholesale Eligibility

Wholesale pricing is available to approved retailers purchasing products for resale in a retail storefront, online shop, or hospitality business. Good Dirt Collective reserves the right to approve or decline wholesale accounts.

2. Minimum Order Requirements

- Opening Order Minimum: $250
- Reorder Minimum: $150
- Products may be mixed across eligible wholesale collections unless otherwise noted.

3. Pricing

All wholesale prices are listed in U.S. Dollars and are subject to change without notice.

Retailers agree not to advertise or sell products below the manufacturer's suggested retail price (MSRP) without prior written approval from Good Dirt Collective.

4. Payment Terms

Unless otherwise approved:

- Payment is due in full before production begins.
- Accepted payment methods include credit card, ACH, check, or other approved payment methods.
- Orders are not considered confirmed until payment has been received.

Approved accounts may receive Net 30 terms at Good Dirt Collective's discretion.

5. Production & Lead Times

Because our products are handmade, production times vary depending on order size and current production schedule.

Typical lead times are:

- Standard Orders: 3–5 weeks
- Large Orders: Estimated at time of purchase

Lead times are estimates and may change due to holidays, kiln schedules, supply availability, or unusually high order volume.

6. Handmade Variations

Each piece is individually handcrafted.

Natural variations in:

- color
- glaze
- size
- texture
- shape
- weight

are expected and are not considered defects. These variations are part of the character and uniqueness of handmade ceramics and home fragrance products.

7. Shipping

Shipping charges are the responsibility of the purchaser unless otherwise agreed in writing.

Risk of loss transfers to the purchaser once the shipment has been accepted by the shipping carrier.

Customers are responsible for providing accurate shipping information.

8. Damaged Shipments

Please inspect shipments immediately upon arrival.

Any shipping damage must be reported within **5 business days** and include:

- photographs of damaged items
- photographs of the shipping box and packaging
- quantity affected

Claims made after five business days may not be eligible for replacement.

9. Returns & Exchanges

Due to the handmade nature of our products, wholesale sales are generally final.

Returns are accepted only if:

- incorrect items were shipped,
- products arrive damaged (following Section 8), or
- there is a verified manufacturing defect.

Good Dirt Collective reserves the right to determine whether replacement, repair, or credit will be issued.

10. Cancellations

Orders canceled after production has begun may be subject to cancellation fees up to the full value of work completed.

Custom and personalized orders cannot be canceled once production has started.

11. Custom Orders

Custom designs, private label products, and exclusive items may require:

- additional lead time,
- artwork approval,
- deposits,
- minimum quantities.

Custom orders are non-refundable once production has begun.

12. Product Care

Retailers agree to provide reasonable product care instructions to customers when applicable.

Ceramic care instructions should accompany pottery products, and candle safety instructions should accompany candle products.

13. Intellectual Property

All product designs, names, logos, photography, marketing materials, and branding remain the property of Good Dirt Collective.

Retailers may use approved product photographs for the purpose of selling Good Dirt Collective products.

Images may not be altered without written permission.

14. Online Sales

Retailers may sell Good Dirt Collective products through their own website and physical retail locations.

Products may not be sold through third-party marketplaces (including Amazon, Walmart Marketplace, Temu, or similar platforms) without prior written approval.

15. Product Availability

Because our products are handcrafted, certain styles, glazes, fragrances, or collections may be discontinued or temporarily unavailable without notice.

16. Force Majeure

Good Dirt Collective shall not be liable for delays caused by circumstances beyond our reasonable control, including but not limited to natural disasters, supplier shortages, equipment failure, labor interruptions, shipping disruptions, or government actions.

17. Limitation of Liability

Good Dirt Collective's liability shall not exceed the purchase price of the products giving rise to the claim.

We are not responsible for indirect, incidental, or consequential damages resulting from the resale or use of our products.

18. Compliance

Retailers are responsible for complying with all local, state, and federal laws applicable to the resale of products purchased from Good Dirt Collective.

19. Governing Law

These Terms & Conditions shall be governed by the laws of the State of California.

20. Acceptance

Submission of a purchase order or payment for a wholesale order constitutes acceptance of these Terms & Conditions.

Thank You

Thank you for choosing to partner with Good Dirt Collective. Every order helps create meaningful employment, develop life skills, and provide hope and opportunity for young women impacted by foster care. We are grateful to have you as part of our mission.